

Industry:

**Electronic
Manufacturing**

Table of contents:

- i. Introduction
- ii. Challenges
- iii. Solution
- iv. Benefits

Summary:

Find out how Docsvault helped a manufacturing company based at Czech Republic meet their core objectives.

"The best part of Docsvault set up is the Docsvault server which is easy to install and configure."

— Jaroslav Stepanek
(IT)



Introduction

'Global Business company' is specifically involved in designing, manufacturing, and engineering LV electric switchboards and busbar systems with rated voltage up to 1000V AC / 1500V DC and rated current up to 7000Amp. About the yearly volume of production, the company belongs to five of the biggest manufacturers of LV electric switchboards in the Czech Republic. Annual turnover is moving at about 6 million EUR. The company gives work to 50 stable workers.

Challenges

'Global Business company' had paper-laden, manual processes which required more time, making their business less efficient. The company initially used windows explorer and folder hierarchy but it didn't work well. They couldn't save more metadata/indexes with documents. This led to countless hours of document searching and lost productivity. Employees wasted their precious hours searching for information. Besides, it was impossible to remember all the details of the documents as the work involved dealing with too many documents. Later, they implemented document management in SAP but that too was found very complicated.

'Global Business s.r.o' is a compliance-centric industry, particularly with the GDPR Act. To comply with their GDPR requirements, the company needed a more efficient set of file management policies and procedures, combined with a new filing structure that would improve their ability to securely save and locate documents quickly.

Solution

Global Business s.r.o's team discovered Docsvault document management software through a happy Docsvault customer. The company consulted with Docsvault to revamp its internal document process. The software allowed them to implement a complete document archiving, organizing, and document recovery solution.

One of the primary objectives of the company to implement Docsvault was to securely store, sort and be able to access required information instantly. Document Scanning and Digitization tools simplified the scanning process for large amounts of documents and indexed them during the process. The staff was able to sort and save the scanned documents into searchable PDF formats for permanent storage. Docsvault's '[Document profiling](#)' made 'storing' more organized and 'searching' less confusing. They could easily tag all documents and folders with custom values for easy identification and search. Docsvault's powerful '[Document Search](#)' tool allowed users to retrieve their documents quickly using their location, names, descriptions, document notes, type, custom index fields, flags, and associated dates. Employees could even find their text contents with smart and comprehensive search tools.

Docsvault's [PDF Editor and the Viewer](#) played an essential part throughout the business of manufacturing. From taking an order, acquiring suppliers to fill the order, making things, sending those things to distributors, and to collect the payment- in every phrase, Docsvault's PDF editor and viewer took care of all their document's manipulation needs.

Emails are a crucial part of communication and collaboration within Global Business s.r.o. Docsvault's [Automatic Email Capture Add on](#) helped them capture all important incoming and outgoing emails and attachments. They could easily store emails and attachments in specified folders in Docsvault for smooth functioning.

As the company needed to automate the saving of output documents from SAP to Docsvault, they required these applications to talk to each other. Docsvault's REST-based API add on became 'A must-have tool' for Global Business s.r.o. They could easily bring their data from SAP and store them in the Docsvault repository. Jaroslav Stepanek, an IT manager, commented on the design of the solution, "Thanks to Docsvault API, we can automate the saving of outputs documents from SAP very easily".

Jaroslav Stepanek further says, *"The best part of Docsvault set up is the Docsvault server which is easy to install and configure. Client support over GPO provided a standardized environment to all users and computers in an organization's domain, saving time on setup & configuration"*.

Results and Benefits

Implementation of Docsvault in Global Business s.r.o helped the organization regain control over their document environments, with solutions to help manage high volumes of data securely and efficiently.

Docsvault's Document Profiling and Metadata turned the repository into an efficient search engine and greatly improved the ability of a team to retrieve relevant information quickly. Faster and more efficient document retrieval fostered staff morale and increased client satisfaction.

Docsvault's seamless integration with API add-on helped the company to eliminate redundant steps and streamlined work processes. The company was allowed to securely save business data under one roof. With API add on integration, they have created their own mobile application for Android and iOS for saving and sorting their documents.

Global Business s.r.o team was able to simply explore and effectively use all the tools with the help of Docsvault documentation and help manuals. *"The documentation is very precise and easily available online which explains the day-to-day use of Docsvault for the users."* Says Jaroslav Stepanek

Docsvault's easy-to-use and simple interface enabled the staff to work with their documents without any hindrance saving lot of time and money. Its timely support improved their user experience and brought the organization's efficiency to the next level.